



## What is a QPS Audit?

According to the dictionary an audit is

*“an evaluation of an organisation, system, process, project or product carried out by an independent assessor” .*

Your Council may be wondering what this has to do with Quality Parish/Town Status.

The CALC QPS audit examines the various requirements that a Council must meet to be recognised as a Quality Parish/Town. During the audit I identify any areas your Council may need to address in order to satisfy the Quality criteria and offer guidance on the whole Quality process.

The electoral mandate and Clerk’s qualification test requirements are relatively clear. It is usually with regard to newsletters and annual reports that further work is required by the Council. It is useful to establish with the Council an action plan and timetable for these adjustments.

Having established the facts, the individual Council may then make an informed choice regarding its approach to Quality status. There is no requirement on Councils to proceed to making a Quality application.

Fortunately, CALC bid successfully for a DEFRA grant to cover our Quality audit service, which allows for up to two hours of my time and travelling to visit individual Councils.

Jenny Maturi

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